Chair's Corner

What About Your License?

You have received notice of the opening of the 2011-2013 renewal on November 15, 2010. As Board Chair, I want to encourage each of you to take advantage of on-line renewal as it is the most expedient and effective means of renewal. If you don't plan on renewing your license, you should consider retiring your license or apply for inactive status. If you take no action at all and allow your licensure status to remain delinquent for two years it will go Null and Void. We live in a world where situations can change daily. If you have any plans to use your license in Florida for the next two years it is in your best interest to renew. Don't wait until you need the license to determine what is necessary to renew.

Be sure to read the article below about Renewal.

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Under Section 471.0195 there is a requirement for PEs participating in engineering design covered by the Florida Building Code to evidence having taken advanced courses on the FBC. The statute provides that local building officials have a responsibility for enforcing this provision and to notify the Board when it is not complied with. At this time, however, there is no method of downloading this information to the public portal (used by building officials). In order for your record to reflect these courses you will have to submit the certificates directly to the FEMC office. FEMC will then update the PE's license record which in turn updates the information available on the public portal. The statute also contemplates that, for example, if a PE practices electrical engineering then the PE would complete the advanced building code course on electrical, or if the PE is practicing in multi disciplines then the PE would have to evidence courses in each area of engineering. These advanced FBC courses can be used to satisfy a PE's area of practice in continuing education. Please direct certificates to the attention of Nancy Wilkins nwilkins@fbpe.org

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NCEES Update

As you may know, the Florida Board of Professional Engineers is a member of the National Council on Examiners for Engineers and Surveyors. As a member board we are notified of many issues affecting engineering. Recently we received notification regarding the lifting of the ban on deep water off-shore drilling. In the notification it is confirmed as a new requirement to have a professional engineer independently inspect and certify each stage of the drilling process. The focus is on the Blowout preventers - the emergency cutoff equipment designed to contain a major spill. Under the new rules it must be independently certified and capable of severing the drill pipe under severe pressure. NCEES is now urging the requirement of an engineering seal for crane foundation designs.

NCEES is moving forward with the conversion to computer based testing. The first step over the next few years will be conversion of the fundamentals examination.

Executive Director's Message

Florida Board of Professional Engineers Officers for 2011

The Florida Board of Professional Engineers determined to continue with the current Chair, Mr. John Burke, P.E. and current Vice Chair H. Dann Wallis, P.E. for the year 2011. The next election of officers will occur in December of 2011.

Changes in the Membership of the Florida Engineers Management Corporation Board of Directors

Under Section 471.038, Florida Statutes, administrative, investigative and prosecutorial services are provided to the Florida Board of Professional Engineers by the Florida Engineers Management Corporation (FEMC). FEMC is a non-profit, single purpose corporation that operates through a contract with the Department of Business and Professional Regulation. The FEMC Board of Directors is composed of seven members. Five members are appointed by the Florida Board of Professional Engineers and must be Florida registrants. Two members are appointed by the Secretary of the Department of Business and Professional Regulation and must be laypersons not regulated by the Board. The appointments are for four year terms.

The Board of Directors recognized Mr. Gary Kuhl, P.E., Dr. Mel Anderson, P.E., Ph.D., and Mr. Robert Lombardo, P.E. for their outstanding service as they complete their terms on the Florida Engineers Management Corporation Board of Directors. Mr. Kuhl served on the Board for eight years and served as Chair on three occasions. Dr. Anderson served on the FEMC Board of Directors for eight years and served as Chair on two occasions. Mr. Lombardo has served for four years and he served as Board Chair for 2009.

Well wishes are extended to these outstanding individuals for their years of dedication and hard work. The FEMC Board of Directors will welcome new members Kimberlee (Kim) DeBosier, P.E., Shannon LaRocque, P.E. Jeff Arey, P.E. in the December meeting.

Election of FEMC Officers for 2010-2011
The Florida Engineers Management Corporation voted on the offices of Chair and Vice Chair in their October Board meeting. Ernest Cox, III, P.E. was elected Chair and Roger Jeffery, P.E. was elected Vice Chair for 2010-2011.

**Complaints**
I would like to call your attention to the detailed article on the complaint process. This article provides useful information regarding the complaint process.

**Public Record Requests**
Please be advised that pursuant to Chapter 119, Florida Statutes, FBPE must comply with all request for public records. Responses to these requests may include names, addresses, phone numbers and email addresses of engineers or engineering firms. By providing this information, FBPE in no way sanctions or endorses any particular individual or organization that may use the public record data in their business activities. Once the public record data is provided to a member of the public pursuant to a public record request neither FEMC or the FBPE may limit the use of such information.

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**New Online Study Guide**

You will now be required to take the FBPE Study Guide online as part of the application process or as a condition for a disciplinary proceeding. In accordance with Rule 61G15-20.0016, F.A.C., an applicant must receive a score of 90% or better on the Study Guide. For individuals who are applying for licensure with a foreign degree, the Study Guide is recognized as satisfying the Professionalism and Ethics course requirement. The following outlines recent changes made to the Study Guide that affect the current application process and compliance with disciplinary proceedings:

- As of November 1, 2010, the FBPE Study Guide will be available only through a separate online website, the access of which will be sent to you by FBPE staff. All other Study Guides will be removed from the FBPE website.

- Beginning January 1, 2011, only online results will be accepted by the Florida Board of Professional Engineers in conjunction with the application process and discipline cases. If a hard copy of the Study Guide is submitted to FBPE staff, it will be rejected and the applicant or engineers will be directed to the online website to complete the Study Guide.

- You **must provide an email address** at the time of application or following a disciplinary proceeding in order to complete the Study Guide.

The Study Guide consists of a written text that thoroughly reviews Chapter 471, Florida Statutes, and Chapter 61G15, Florida Administrative Code. After receipt of an application or upon determination of penalties in a disciplinary case, FBPE will send an email notification to the applicant or engineer of the ability to log onto the FBPE Study Guide site. Each applicant or engineer will be given a log in and password in order to complete the Study Guide.

Once an applicant or engineer has successfully completed the Study Guide, he or she will receive an email notification and a Certificate of Completion. FBPE will also receive notification that the Study Guide requirement has been met.

You may print out the Study Guide and questions; however, the Study Guide **must** be completed online. You
Renewal for Florida Engineers and Engineering Businesses is rapidly approaching. All current licenses and certificates will expire at midnight on February 28, 2011.

A REMINDER POSTCARD has been mailed to all Licensees regarding the renewal of their license for 2011-2013. See sample below.

Please be sure to update your mailing address with the Board to ensure receipt of this vital renewal information.

**Two convenient ways to renew:**

**By Mail and Online**

**ONLINE RENEWAL:** After November 15, 2010, you will be able to renew your license online at www.myfloridalicense.com. All continuing education credits will be reported by your provider, as self reporting is no longer available. Credit cards will be accepted with ONLINE renewals only. We encourage on-line renewal as it is the most expedient method of renewal. With online renewal you pay your fee and receive confirmation of completion of the renewal in one process. ONLINE renewal is an option for active and delinquent licenses.

**PAPER RENEWAL:** You will not receive a renewal form by mail - only the reminder postcard. If you decide to renew by mail, you may visit our website at www.fbpe.org to download a renewal form or call the Board office at (850) 521-0500 to request a form be mailed to you. If you choose to renew by mail, please fill out your renewal form completely and return it to the Board office with the correct payment. Please send check or money order. No credit card payments will be accepted by mail. Incomplete forms or incorrect payments will not be processed and will be returned to you. If you mail
in your renewal form, do not enclose Certificates of Completion or other documentation regarding your continuing education. You should retain this documentation in your own records for a minimum of two renewal cycles (four years).

RENEWAL FEES: For the 2011-2013, the renewal fees will be $130 ($125 renewal and $5.00 unlicensed activity fee) for PE licenses and $130 ($125 renewal and $5.00 unlicensed activity fee) for Certificates of Authorization.

DELINQUENT FEES: If you failed to renew during the last renewal period, your license is delinquent and you will be required pay the $5.00 renewal fee and the $100 delinquent fee and show proof of 8 hours of continuing education for the previous renewal period (2009-2011). In addition, you will be required to pay the fee for the current renewal period (2011-2013) of $130, for a total of $235 for both renewal periods, as well show proof of 8 hours of continuing education for the current period. The application for delinquent renewal is available from our website or you may renew on-line. If you fail to pay the delinquent fee and fail to renew for the 2009-2011 period, your license will become NULL and VOID at midnight on February 28, 2011. If your license enters null and void status, you will be required to re-apply for licensure in the State of Florida.

CONTINUING EDUCATION: Continuing Education is a requirement for renewal and hours must be obtained from Board-approved providers. You must evidence four (4) hours in Laws and Rules and four (4) hours in your area of practice. Professional Engineers cannot self report their continuing education hours. License holders should verify their license status and confirm entry of the required continuing education hours by the provider from which you completed the hours. You may view your continuing education by logging into your account and clicking on "View Continuing Ed." If you do not see your credits, please contact your course provider. If the course provider does not respond or they have problems with the process, advise them to contact our office.

CERTIFICATES OF AUTHORIZATION: If you are the qualifying engineer for a Certificate of Authorization, please be sure you renew immediately upon the opening of the renewal cycle. This will allow the renewal of the Certificates of Authorization by February 28, 2011. The Certificate of Authorization can only renew after the qualifying engineer has renewed their professional license. If the qualifying engineer fails to renew their license, their license becomes delinquent as well as the Certificate of Authorization.

LAWS AND RULES CREDIT FOR BOARD MEETING ATTENDANCE: As previously advised in past newsletters, this practice was discontinued as of December 2008. Engineers are no longer able to gain laws and rules credit for attendance of the second day of the Board meetings (disciplinary portion).

If you encounter problems, please notify our office. In this process, please keep in mind the steps we must follow in resolving any problem with your account. Some problems can be resolved by our staff. Other problems require a process of contact with the Department of Business and Professional Regulation. If this is necessary the process may take additional time to resolve. Any reported problem will be evaluated to determine steps required to resolve.

FEMC staff primarily responding to licensees on continuing education issues is Brian Lynch, Manager of Applications and Licensure and Nancy Wilkins, Licensure Analyst.
Complaint Process

Do you have a complaint regarding a particular engineer? Do you suspect a PE has committed negligence in engineering or not complied with the Board's Rules governing the practice of engineering? If so, please contact the Florida Board of Professional Engineers (FBPE) or the Florida Engineers Management Corporation (FEMC) at (850) 521-0500.

When you call the FBPE or FEMC, you will be requested to speak with one of our investigators. This is where the investigative process begins. The investigator will take down the specifics of your complaint as well as any and all information that you can provide. You will be provided with a Uniform Complaint Form which must be filled out and mailed back to the FBPE or FEMC along with any supporting documentation you may have. The information contained on this form will be analyzed, and, if determined to be legally sufficient to begin an investigation, will be assigned a case number. Generally speaking, a complaint is legally sufficient to justify the initiation of an investigation if it meets two tests. First, it must allege a violation of statutes or rules over which the FBPE has jurisdiction to act, and, second, it must set out sufficient specific verifiable facts underlying the allegations so as to allow FEMC, which acts on behalf of the FBPE, to determine that a violation of those statutes or rules may have occurred and that an investigation is warranted—supposition or surmise is not sufficient. If it is determined the complaint is not legally sufficient, it will be dismissed at this point. If legal sufficiency is found, the complaint will be fully investigated.

At that time, in nearly all cases the subject of the investigation will be notified while, the investigator will contact and interview witnesses, and gather documentation. If the complaint stems from a technical issue involving the practice of engineering, such as a complaint that a PE practiced negligently, an independent PE consultant, with expertise in the field of engineering at issue, will likely be forwarded the file for review and a professional opinion will be received. The investigator will then summarize the results of the investigation in an Investigative Report that will be reviewed by the FBPE's prosecuting attorney. Then the Investigative Report with the prosecutor's recommendation will be forwarded to the Probable Cause Panel of the FBPE.

The Probable Cause Panel consists of three members. At least two of these members must be sitting FBPE Board members and, at least two must be PEs. One of the members may be a former FBPE member and one may be a non-PE (consumer). Presently, the Panel is made up of three PE members, one of whom is a past Board member. The Panel will review the Investigative Report and supporting documentation, as well as the recommendation of the Board's prosecutor, and will determine whether there is "probable cause" to believe a violation of the Engineering Practice Act has occurred.

A finding of "no probable cause" means that the case will be dismissed. Cases can and will be dismissed for a variety of reasons. For example, the facts gathered during the investigation may be such that a finding of negligence cannot be sustained at all or cannot be proven by clear and convincing evidence—the evidentiary standard which the FBPE must meet to discipline a PE's license. Sometimes, crucial witnesses are unable to be located or documentation necessary for the successful prosecution of the case may have been destroyed. Other times, the independent PE consultant retained by FEMC may opine that the subject PE's conduct, while not perfect, met adequate engineering standards. Occasionally, even if a violation exists it is of such a minimal nature that a letter of guidance, which is not considered discipline, adequately resolves the matter. In these cases the prosecutor may recommend that the Panel dismiss a case entirely or dismiss a case with the
issuance of a letter of guidance. The Panel may also make this decision independently. In all events, however, it is the Panel that ultimately determines to close a case or to charge a PE.

If the Panel finds probable cause to believe a violation has occurred, a formal Administrative Complaint will be filed against the subject of the investigation. This complaint will contain an adequate statement setting out the relevant facts discovered during the investigation as well as the rules and statutes the engineer is charged with violating. At this point, the subject of the complaint must determine how to proceed.

Chapter 120, Florida Statutes, and Chapter 28-5, Florida Administrative Code, outline the procedures to be followed once a formal complaint has been filed. There are two types of hearings available to the person charged - those involving disputed issues of fact and those not involving disputed issues of fact. If the facts contained in the Administrative Complaint are not disputed, the subject will appear before the FBPE at which time the Board will determine an appropriate disciplinary penalty. An "Informal Hearing" is a proceeding before the Board in which the facts in the Administrative Complaint which decide guilt or innocence are not in dispute and the parties simply argue the law, i.e., whether those facts constitute a violation, and what penalty, if any, should be imposed. Most importantly, in an "Informal Hearing" neither the PE nor the prosecutor get to present new facts or to dispute the agreed upon facts upon which the Board will reach its decision.

If the PE charged disputes the facts contained in the Administrative Complaint, the PE may elect a formal hearing before the Division of Administrative Hearings (DOAH). DOAH will appoint an Administrative Law Judge to preside over a hearing that is held at a location chosen by the subject or, more likely, via a videoconference in Tallahassee and at the PE's place of choice. The Board's prosecutor and the subject will each present witness testimony and evidence with the Administrative Law Judge (ALJ) sitting as a fact finder. At the close of the hearing, the ALJ will prepare a Recommended Order which contains the judge's Findings of Fact, Conclusions of Law, and Penalty Recommendation, if that is applicable. The Recommended Order is a recommendation only; the Board has final action authority. However, in almost all cases the law strictly limits the FBPE's authority to amend or reject the ALJ's factual findings, legal conclusions, and recommendation. This recommendation will be presented to the Board at a regularly scheduled meeting for consideration at which time the Board will determine what, if any, discipline should be taken. The Board has adopted Disciplinary Guidelines in its Rules (Rule 61G15-19.004) which act as a fairly complete roadmap setting out the breadth of the Board's choices when imposing sanctions upon a PE's license.

Lastly, the PE may determine to enter into a Settlement Stipulation with the FEMC prosecutor to try to resolve the case. With each Administrative Complaint sent out such a Stipulation will be included in the packet. This Stipulation, in almost all cases, will reflect the penalty recommendation recommended by the Probable Cause Panel when it authorized the Complaint. The Panel makes such a recommendation to the FEMC prosecutor, which is not binding, but offers the Panel's assessment of what an adequate penalty would be if the charges are proven. The Board, when it ultimately acts, considers the Panel's recommendations but is not bound by them. Of course, the Stipulation sent out with the Administrative Complaint may be further modified as a result of negotiations with the FEMC prosecutor. If the PE and the prosecutor ultimately enter into a Stipulation, the agreement is presented to the Board which has the final say. The Board may accept the Stipulation, reject it completely, or offer a Counter Stipulation reflecting its terms for resolving the case. In any event, the PE, if a Stipulation is rejected, still retains the right to proceed to one of the two types of administrative hearings discussed above.

After such a hearing, the Board will enter a Final Order. Any PE who is disciplined by the Board after a hearing is entitled to judicial review and may file an appeal in the District Court of Appeal either in
Tallahassee, where the Board maintains its headquarters, or where the PE resides. This appeal must be filed within thirty (30) days after the rendition of the order being appealed.

This has been just a brief summary of the disciplinary process. The quest for professionalism begins with and depends upon professionals exercising their responsibility to file a complaint if they have knowledge or reason to believe that any person or firm is guilty of violating any of the provisions of Chapter 471, Florida Statutes, or the rules of professional conduct.

Disciplinary Enforcement Activity

Judy Perkins, P.E.
PE 62332
Case No. 2009064016
Licensee was charged with one (1) count of negligence in the practice of engineering, 471.033(l)(g), F.S. A final order was issued on 07/01/2010 imposing a suspension of license; stayed if fines and costs are paid within 30 days of the final order; reprimand, appearance before the Board; fines and costs; two (2) years additional probation from end date in Case No. 200603372; completion of intermediate Professionalism and Ethics course; project reviews at six (6) and eighteen (18) months and study guide.

John Hampton, P.E.
PE 22072
Licensee was charged with two (2) counts of negligence in the practice of engineering, Section 471.033(1)(g), F.S. and violating Section 471.033(1)(j), F.S. by sealing and or signing and dating engineering documents and containing engineering data and opinions that were not prepared by him under his responsible direction and control; and with violating Section 471.033(1)(a), F.S. by violating Rule 61G15-19.001(6)(j), Florida Administrative Code. A final order was issued on 07/01/2010 imposing a reprimand; an administrative fine of $7,000.00 and costs of $1,486.00; appearance before the Board; probation for two years; completion of the Professionalism and Ethics course, project reviews at six and eighteen months and study guide.

David Rogers, P.E.
PE 54981
Case No. 2009012697
Licensee was charged with one (1) count of negligence in the practice of engineering, 471.033(l)(g), F.S. A final order was issued on 09/08/2010 imposing a reprimand; fines and costs; two (2) years probation; successful completion of a Professionalism and Ethics course; project reviews at six (6) and eighteen (18) months and study guide.

Daniel Johns, P.E.
PE 54037
Licensee was charged with violating Section 471.033(1)(g), Florida Statutes, and Rules 61G15-19.001(4) and Rule 61G15-19.001(6)(a), by engaging in negligence and misconduct in the practice of engineering. A final order was issued on 09/08/2010 imposing a reprimand; fine and costs; study guide and successful completion of a Professionalism and Ethics course.

James Goodwin, P.E.
PE 40995
Licensee was charged with violating Section 471.033(1)(a) and (g), Florida Statutes, by violating Section 471.025(1), Florida Statutes and Rules 61G15-23.002(4)(2007), Fla. Admin., Code, by releasing or issuing plans that were not intended to be final engineering documents to his client which were to be filed for public record or which were to be otherwise used as provided in the aforementioned Statute and Rule without
including information on the documents setting out intended limits on the use of such documents. A final order was issued on 09/08/2010 imposing fine and costs; study guide and successful completion of a Professionalism and Ethics course.

**Lawrence Bennett, P.E.**  
PE 16644  
Case Nos. 2008063321, 2008024826 & 2009020880  
Licensee was charged with violating Section 471.033(1)(g), Florida Statutes by engaging in negligence in the practice of engineering. A combined final order addressing all cases was issued on 09/08/2010 imposing a reprimand; fine and costs; probation for two (2) years; study guide; project reviews at six (6) and eighteen (18) months; and successful completion of a Professionalism and Ethics course.

In addition to the requirements above, which applied to all three cases, additional probation was imposed in Case Nos. 2008024826 & 2009020880 which provides: (a) Licensee has entered into an agreement with a PE reviewer approved by the Board to perform the "peer review" of his forthcoming "master design manual" as required by Section 489.113(9)(b), Florida Statutes. Licensee agrees that the "peer review" required by Section 489.113(9)(b), Florida Statutes, mandates that the peer reviewer opine that the engineering design and data contained in the "master design manual" complies with the most current edition of the Florida Building Code and with acceptable engineering practice. (b) The peer review agreement that Licensee has entered into with the PE reviewer requires that the reviewer adhere to the peer review standards attached to the stipulation when performing the peer review. The agreement further provides that the reviewer will decline to deviate from such standards while performing the review. Any modification to the requirement that the P. E. reviewer adhere to the peer review standards without the approval of the Board shall be deemed a material violation of the terms of the Final Order. (c) Licensee shall not publish or otherwise disseminate any master design manual unless and until that manual has received a satisfactory peer review from the P. E. reviewer. A "satisfactory peer review" is defined as an opinion by the P. E. reviewer that the engineering design and data contained in the "master design manual" complies with the most current edition of the Florida Building Code and with acceptable engineering practice. (d) Licensee shall cease the marketing or sales of any master design manuals that have not been "peer reviewed" in accordance with the terms of the Final Order.

**Laurie Burcaw, P.E.**  
PE 46064  
Case No. 2008014856 & 2009010471  
Licensee was charged with one (1) count of engaging in misconduct in the practice of engineering, 471.033(1)(g), Florida Statutes, and Rule 61G15-19.001(6)(b). A final order was issued on 10/13/2010 imposing a suspension of license for one year effective March 23, 2010; appearance to lift suspension followed by probation for one year; costs and successful completion of a Professionalism and Ethics course.

**Gordon Buck, P.E.**  
PE 37549  
Licensee was charged with one (1) count of negligence in the practice of engineering, Section 471.033(1)(g), F.S. An amended final order was issued on 10/13/2010 accepting settlement stipulation with subject voluntarily relinquishing license and agreeing to never reapply for licensure as a Professional Engineer or Certificate of Authorization holder in the State of Florida.

**Paul Scanlon, P.E.**  
PE 65199  
Licensee was charged with violating Section 471.033(1)(g) by engaging in misconduct in the practice of engineering; with violating Section 471.033(1)(j), F.S., by sealing and or signing and dating engineering documents containing engineering data and opinions that were not prepared by him or under his responsible direction and control; and with violating Section 471.033(1)(a), F.S., by violating rules 61G15-19.001(6)(j), Florida Administrative Code. A final order was issued on 10/15/2010 imposing a reprimand, fines and costs; and successful completion of a Professionalism & Ethics course and study guide.

**Lisga Anglin, P.E.**  
PE 63844
Licensee was charged with violating Section 471.033(1)(g), Florida Statutes by engaging in negligence in the practice of engineering. A final order was issued 10/15/2010 accepting a settlement stipulation imposing fines and costs; reprimand; probation for two years; successful completion of a Professionalism & Ethics course and study guide.

For more information about disciplinary enforcement activity, please visit our website: www.fbpe.org.

FBPE Board Members:
John C. Burke, P.E., Chairman (Electrical) 01/09/2004-10/31/2010
H. Dann Wallis, P.E., Vice Chair (Industrial) 10/14/2008-10/31/2011
Christian S. Bauer, Ph.D., P.E., (Industrial) 04/20/2005-10/31/2012
David O. Charland, P.E., S.I. (Structural) 04/20/2005-10/31/2012
R. Scott Batterson, P.E. (Civil) 3/15/2010-10/13/2013
Vacant (Civil)
Jonathan F. Earle, Ph.D., P.E. (Educational) 02/12/2008-10/31/2013
Bijay Panigrahi, Ph.D., P.E. (Civil) 10/14/2008-10/31/2011
Warren G. Hahn, P.E. (Mechanical) 3/15/2010-10/31/2013
Nola Garcia (Public) 02/12/2008-10/31/2010
Mary M. Young (Public) 10/14/2008-10/31/2011

Counsel to the Board: Michael Flury, Esquire, Assistant Attorney General

Florida Engineers Management Corporation
Board of Directors
Ernest Cox, III, P.E. Chair 2/25/2008 - 2/25/2012
Roger Jeffery, P.E.,
Vice Chair 6/15/2005 - 10/31/2012
Officers of Florida Engineers Management Corporation &
Staff to the Board of Professional Engineers

Administration:
Carrie A. Flynn, President of FEMC, FBPE Executive Director
Zana Raybon, FBPE Assistant Executive Director
Rebecca Sammons, Executive Assistant to FEMC President & FBPE Executive Director

Legal Staff:
John Rimes, Vice President of FEMC, Prosecuting Attorney, FBPE
Sandee Maige, Legal Assistant
Shannon McCoy, Legal Assistant
Jerry Ongley, Senior Investigator
Wendy Gregory, Investigator

Applications and Licensure:
Zana Raybon, FBPE Assistant Executive Director
Claudia Berry, Scanning Technician
Brian Lynch, Manager, Special Inspector Applications, Status Changes
Lisa Simmons, Licensure Analyst, Fundamentals
Vacant, Licensure Analyst, Principles & Practice Applications

Joy Bell, Licensure Analyst, Endorsement (Comity) Applications

Rebecca Valentine, Licensure Analyst, Endorsement Applications with NCEES Records, Certificate of Authorization Applications

Alan Levin, Licensure Analyst, Printing of License Cards, Wall Certificates and Duplicate License Requests

Nancy Wilkins, Licensure Analyst, Continuing Education Provider Applications

Terri Jones, Assistant Licensure Analyst, Changes of Address and Incoming Correspondence

Katherine Anderson, Scanning Technician

**Accounting & Reception:**
Margo Marvel, Secretary/Treasurer of FEMC, FBPE Comptroller

Amanda Day-Janecek, Assistant to FBPE Comptroller

Angie Henricks, Customer Service Representative

Louise Robinson, Customer Service Representative

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**Charlie Crist, Governor**

Charlie Liem, Secretary
Department of Business and Professional Regulation